

February 7, 1990

Board of County Commissioners
Nassau County
11 North 14th Street
Fernandina Beach, Fl. 32034

Dear Sirs,

Please find enclosed our proposal for a continued maintenance contract with the County on specified buildings. Also find enclosed a copy of the record of actual service/repair calls made in 1989.

Most of your telephones were installed in 1986 by Coastal Telephone Systems. In 1987 we agreed on a maintenance contract for a year to total \$1750.00 or \$145.83 monthly. This covered approximately 98 telephones. For 1988 and 1989, the amount remained the same, although the number of telephones increased to 114. As noted I've included a copy of our service calls made last year. My estimated charges for those repair calls should have been approximately \$2385.00, or \$45.00 per call. This also would represent a yearly increase from 1987 of approximately 16.7%.

With the increase in age and number of telephones, I have proposed the 1990 maintenance contract with these figures in mind. Our proposal of \$2785.00 to maintain the telephones at the listed buildings for 1990 reflects a 16.7% increase over what I feel should have been invoiced for last year.

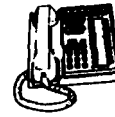
Coastal Telephone Systems appreciates the opportunity to sale, service, and maintain the telephone equipment of Nassau County.

Thank You,



Lawrence W. Piper

Enclosures: Maintenance Contract
1989 maintenance record



PROPOSAL SUBMITTED TO:

Board of County Commissioners
Nassau County
11 North 14th Street
Fernandina Beach, Fl. 32034

SYSTEM:

Maintenance Contract
Labor only on Coastal Telephone equipment installed.

SPECIFICATIONS:

Labor only is diagnosis and repair of phone equipment, wie, jacks, etc. or referral of equipment or defective phone lines used by this phone equipment to the proper vendor or carrier. No other charges will apply to customer for labor or other vendors trouble that causes a repair order.

County agencies listed agree to notify Coastal Telephone Systems first of any repair related problems. All parts used will be billed to customer.

County agencies listed are Courthouse, Courthouse annex, Building and Zoning, Ferreira Building.

PRICE:

J.P.
\$ 2088.⁰⁰
~~\$2785.00~~
Sept. 30, 1990

TWO THOUSAND SEVEN HUNDRED EIGHTY FIVE DOLLARS. (~~\$2785.00~~), To be paid monthly, (\$232.08) beginning January 1, 1990 running to ~~January 1,~~ 1991.

TERMS:

- ~~1/3 down(\$ _____), balance due in (3) equal payments(\$ _____) over (90) days.~~
 - ~~Balance due in (30) days(\$ _____).~~
 - ~~Lease terms available, see attachment.~~
- J. Payer*

OPTIONS:

CONDITIONS:

All material is guaranteed to meet specifications. All work is to be completed in a professional workmanlike manner according to standard practices. Proposal valid for (30) days.

WARRANTY:

Material and labor warranted to be free from defects under normal use and service for a period of (1) year from date of installation. This warranty shall be invalid if the equipment is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration, repair, or maintenance by any person other than an employee or authorized agent of Coastal Telephone Systems. Although Coastal Telephone Systems has provided surge and voltage protection, the warranty is invalid if the equipment is damaged by lightning or improper electrical voltages or currents.

ACCEPTANCE:

The proposed prices, specifications, and conditions are satisfactory and hereby accepted. You are authorized to complete this work and payment will be made as indicated in Terms.

SIGNED James W. Ryan DATE 2/7/90

SIGNED John A. Hyslop DATE 3/13/90

COUNTY MAINTENANCE - 1989 COURTHOUSE/ANNEX/BUILDING & ZONING

<u>DATE</u>	<u>SERVICE RENDERED</u>
1/89.	Public Def. Office: Jerri, Jax line acting up.
1/89	Clerks office: inability to pick up ringing ext. (Margi, Carol)
1/89	Annex: night ringing accidentally activated at Emerg. Serv. sta. 10
1/89	Met S. Bell employee to identify/locate terminals
2/10/89	Courthouse: Sta.17 trouble Sta.41 : jack pulled off wall by custodians.
2/14/89	Courthouse: Trouble Sta. 17 Sta. 48, Light not indicating, Reprogramed
2/15/89	Courthouse: Trouble sta. 43. Volume of ring too low. Background noise too loud.
2/22/89	State Attorney's office: Repair hookswitch on Tel. set
3/15/89	Ext. 43, pulled off desk, repaired.
4/11/89	Courthouse Annex; Station 23 and 40 intercom's tied up; Re-initialized stations.
4/12/89	Courthouse Annex, Public Defenders Office, remove ringing of Callahan line/
4/12/89	Courthouse Annex, Dept. Emergency Service, explain intercom use to EXT. 12.
4/12/89	Courthouse; Clerks off.; Remove defective "Twist-free" adapter from Margie's handset.
4/26/89	Courthouse: EXT. 17 low handset volume; Re-initializd
5/10/89	Courthouse Annex, State Attorneys office; EXT. 16, low transmission/low receiving, replaced handset, handset cord, mounting cord.
5/15/89	Courthouse; Re-wire jack at Joanne Cason's desk; bad wire.
5/16/89	Courthouse; ext. 32; inability to pickup transfered/I can call; explained transferring procedures, screened transfer.
5/31/89	Courthouse Ext.25, problem w/receiving: staple on circuit card.
5/30/89	Courthouse annex; property appraisers office. Replace latch for wall mount phone.
6/7/89	Courthouse Annex; shut down system; re-initialized to clear "bugs" Re-pr
6/7/89	Courthouse Annex; Extensions in election office/property appraiser denied access to lines; Replaced 6-COU ctrd.
6/7/89	Courthouse Annex; EXT. 19; Line not appearing; Re-programmed
6/16/89	Courthouse; EXT 18 low volume on telephone. Remove staple from circuit board.
6/29/89	Courthouse: EXT 45. Not receiving calls. Re-initialized at system.

<i>1/2 YEAR</i>	<i>AV. 4 CALLS per month</i>			
<i>24 Repair calls</i>				

7-20-89	Courthouse Annex: Remove night ringing transfer from state Attorney posit
8-1-89	Courthouse annex: Dept. of Emergency Services Station 10, Reinitialized telephone.
8-1-89	Courthouse; station 17, Found no problem.
8-7-89	Courthouse: EXT. 17, Re-designate port, change to station 51
8-9-89	Courthouse; EXT 42 out cleared trouble at KSU.
8-11-89	Courthouse Annex-station 19 - staple causing problem.
8-11-89	Courthouse - station 19 - problem w/ transferring; instructed employees or transfer procedure.
8-10-89	Courthouse EXT 42 (same as 8-9-89)
8-16-89	Courthouse; Ext. 41. Reprogram station to allow access to line

- 8/16/89 Courthouse; Ext.45. Jax. line going out. Alarm people working on their system.
- 8-28-89 Courthouse annex: Hilliard and JAX Line - Static (S. Bell problem) ~~Cross talk on line (S. Bell)~~
- 9-1-89 Courthouse Annex; Replace handset tab on wall mounted sets (Supervisor of Electronics and Property Appraiser) ~~Check out line problem on Callahan and Jax line - S. Bell problem.~~
- 9-20-89 C.H. Annex: Tag Agency: All lights on: Remove staple.
- 9-24-89 Courthouse Annex; Elections office, line problem.
- 9-27-89 Courthouse; Clerks office, station 24, cord damaged by desk.
- 10-9-89 Courthouse Annex- property appraiser ext. 34 line volume down.
- 10-23-89 C.H. Annex- Sta. 68. Line (1) light not indicating. Re-int. sys.
- 10-18-89 C.H. - Property app. Off., Line (1) dead. Re-inst. sys.(sec. ppl. wrkg)
- 10-19-89 C.H. annex, Electors off., sta. 68. Line (1),Light not indicating. Re-program & designate as line (3)
- 10-19-89 C.H., St. 35. Ph out (maint. ppl. moving wall) Replace jack.
- 10-24-89 C.H. Annex. Sta. 25, Repair mounting cord.
- 10-26-89 C.H. Annex-State Attorney's Off.- Jax. line not possible to transmit inter. - S.Bell problem.
- 10-30-89 Building & zoning: Hold button acting up.
- 10-31-89 State Attorney off., C.H. Annex: Callahan lines have "Fuzz" on them: Verified as S. Bell problem.
- 11-3-89 C.H. Annex: Callahan lines have static. Verified as S. Bell.
- 11-13-89 CH Annex: Callahan Line "Tied Up". Phone in Dept. of emergency services Left on Exc. hold.
- 11-20-89 C.H. ext. 42 fading in & out. No trouble found.
- 11-22-89 Ferrera Bldg. : Alarm Inst. left power supply unplugged.
- 12-6-89 CH : Judge Adams office; Replace cord at Mary's desk.

2nd HALF OF YEAR	Av: 4.83 CALLS/MO		
29 Repair calls			
1st HALF OF YEAR	Av 4 CALLS/MO		
24 Repair calls			
TOTAL	Av. 4.42 CALLS/MO		
53 calls			

114
 7

36

12

59

6	Dept of Energy Star
4	Public Defend
12	State ART
5	Signs of Elect.
2	Brd Room
11	Pop. Apprs.
7	Shanty
10	Trar Collect
59	
12	Build + zone
36	Car House (consoles)
7	Francis Kelly

...

9 months

1989/90

188/89

Trans. Dept. of Energy & Power

State ART

Superv. of Elect.

Br. Room

Prog. Reps.

Slurry

Tax Collect

10 - 131.40
7 - 121.40
10 - 131.40
5 - 102.28
4 - 52.50
10 - 131.40
5 - 65.70
6 - 78.24

6 - 109.92
4 - 109.92
12 - 219.84
5 - 91.60
2 - 36.64
11 - 201.52
7 - 128.24
10 - 183.20
59

59

Build + zone

12 - 219.84
1300.72

Cur. these (rent less) *

Finance Dept. 43/6/37

36 - 659.52
+ 639.76
1.24

787.16 36

combined *

2088.72

114

18.32



37 - 678.08
6 - 109.92
\$ 788.00

Circle
(Court Doc. Judges)

29 - 380.97
6 - 78.30

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① Garage \$ 22.28

1	Dept EMS	31.08	-
2	Public Def	44.22	-
3	State Attorney	88.44	2
4	Supervisor Elect	39.04	1
5	Board Room	10.36	-
6	Prop App	70.12	1
7	Sheriff's Office	3.16	-
8	Jax Electric	51.80	-
9	Building + Zoning	89.34	-
10	Centre	296.87	8
11	Centre	296.87	1
12	Court Fac. Judges	31.62	-

difference

Additional

Date	Prepared By	Reviewed By
Work Paper No.		

